Overview of RSS Hot Spot Collection Program

On April 1, 2005, Republic Services put into service one rearloading compactor truck with a two person crew solely dedicated to cleaning up illegally dumped material from roads within designated "Hot Spot Zones" in North Richmond pursuant to City & County use permit requirements (Condition 25.9(c) of City CUP 1101132 & County LUP 2054-92).

Geographic Area Served

The "Hot Spot Zones" identified in the use permits are shown on the enclosed "Illegal Dumping Hot Spot Zones from EIR" map and can be redesignated by the City & County as needed to respond to changes in littering and illegal dumping in the North Richmond area over time.

The City & County have not officially redesignated the "Hot Spot Zones" identified in the use permits, however, Republic Services' Hot Spot Crew is cleaning up roads in additional portions of North Richmond (see green area on the enclosed map of "North Richmond Roads Serviced by Republic Clean-up Crews").

Referral of Illegal Dumping Complaints & Priorities

The North Richmond Community Services Coordinator, Lola Ejiwunmi, receives calls reporting illegal dumping through the 1-800-NO DUMPING hotline and her direct line (510-215-9937) at the Community Housing Development Corporation of North Richmond. After calls are received, the Community Services Coordinator creates and faxes a work order request to Republic Services. The work order request includes an address or appropriate cross streets of the dumping and description of materials dumped. Reports or complaints must be investigated by Republic within one business day and verified incidents of illegal dumping of litter or debris must be collected within 24 hours of verification. Requests received by 2:30 p.m. are generally serviced by the Hot Spot Crew the same day.

Hot Spot Crew Procedures

As time permits, after servicing work order locations, the crew will service additional dumping sites found on roadways within the designated area (see green area on the enclosed map of "North Richmond Roads Serviced by Republic Clean-up Crews"). These additional locations are all treated as non-work order locations. Non-work order locations are to be documented by drivers while servicing the route area.

The Hot Spot Crew does not accept waste from individuals, clean-up vacant lots or enter private property. Furthermore, there are certain items (i.e. oversized items, hazardous wastes) that the Hot Spot Crew cannot pickup in the compactor truck. In these instances, Republic documents the location and type of materials dumped and refers them to the Community Services Coordinator for referral to the appropriate City or County department.

All materials picked up by the crew are weighed at the landfill and tracked using a designated account. Copies of completed work orders, non-work order forms and weight tickets are held at the Richmond Sanitary Yard. The amount collected by the Hot Spot Crew each month is shown on the enclosed table.

Republic crews collect pieces of information from the illegally dumped materials that indicate the potential origin (any mail with property address listed). These items are collected, placed in a sealed plastic bag as evidence and provided to the Community Services Coordinator. Letters on Sheriff's letterhead are then mailed to the addresses found (sample letter enclosed). A database listing all letters sent and phone calls received in response to those letters is maintained by the Community Services Coordinator.